# OnPoint Healthcare Partners, Inc. – Privacy Policy

To better serve those concerned with how their 'Personally Identifiable Information' ("PII") is being used online we have adopted the following Privacy Policy. PII, as described in US privacy law and information security, is information that can be used on its own or with other information to identify, contact, or locate a single person, or to identify an individual in context. Please read our Privacy Policy carefully to get a clear understanding of how we collect, use, protect or otherwise handle your PII in connection with your use of our website. Our website is owned and operated by OnPoint Healthcare Partners, Inc.

## What personal information do we collect from the people that visit our website or app?

As appropriate, you may be asked to enter your name, email address, mailing address, phone number or other details so that we may respond to your inquiry.

### When do we collect information?

We collect information from you when you request a demo, subscribe to a newsletter or request that we contact you.

## How do we use your information?

We may use the information you submit or is collected through our website in the following ways:

- To allow us to better serve you in responding to your requests.
- To offer technical support.
- To subscribe you to our newsletters.

#### How do we protect your information?

- Our website is scanned on a regular basis for security holes and known vulnerabilities in order to make your visit to our site as safe as possible.
- We use regular Malware Scanning.
- Your PII is contained behind secured networks and is only accessible by a limited number of persons who have special access rights to such systems and are required to keep such information confidential.
- All sensitive information you supply is encrypted via Secure Socket Layer (SSL) technology.
- We implement a variety of security measures for all information a user submits to maintain the safety of your personal information.

#### Do we use 'cookies'?

- Yes, we use cookies operated by Google Analytics in order to assess what information is valuable to our visitors. This allows us to gather data, such as page views, and to optimize how fast your site loads. This is required to enable third party tracking. Cookies in and of themselves do not identify the PII of any individual.
- You can choose to have your computer warn you each time a cookie is being sent, or you can choose to turn off all cookies. You do this through your browser settings. Since every browser

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is a little different, look at your browser's Help Menu to learn the correct way to modify your cookies.

• If you turn cookies off, some of the features that make your site experience more efficient may not function properly.

### Third-party disclosure

We do not sell, trade, or otherwise transfer to outside parties your PII.

### **Third-party links**

We do not include or offer third-party products or services on our website.

## We collect your email address in order to:

Respond to a request from you.

If at any time you would like to unsubscribe from receiving future emails, you can send a message from our <u>contact us</u> page and we will promptly remove you from ALL correspondence.

## Changes to this Privacy Policy.

OnPoint Healthcare Partners, Inc. reserves the right to change this Privacy Policy at any time, but will alert you that changes have been made by indicating the date the terms were last updated. We encourage you to review our terms of use whenever you use this website.

If there are any questions regarding this Privacy Policy, you may contact us as follows:

## By email at:

support@onpointhealthcarepartners.com

By mail at:

**OnPoint Healthcare Partners, Inc.** 

Attn.: Support

2201 Long Prairie Rd., Ste. 107-394

Flower Mound, TX 75022